



Foreign and Sign Language Service Support

Contact the Community Care of Central Colorado
Service Center

7:00 am-7:00 pm - 719-314-2560 or 866-938-5091

Community Care of Central Colorado provides foreign language and sign language interpretation services for Primary Care Medical Providers (PCMPs) serving RCCO Members. These services are at no cost to PCMPs.*

Services are provided by professionally trained and qualified medical interpreters employed by GlobeLink FLC and Sign Language Network.

How to access Foreign or Sign Language Interpreter

PCMP Foreign Language and Sign Language Service Support Process:

- Service must be for a RCCO Member attending a primary care appointment at a Community Care of Central Colorado PCMP.
- Contact the Service Center at 719-314-2560 or 866-938-5091 with at least 24 hours advance notice of member's appointment. Rush interpreting services (less than 24 hours) are reviewed on a case by case basis as appropriate.
- Once the interpreter has been scheduled, the Service Center will call and confirm with PCMP.
- If the appointment is cancelled, the PCMP is responsible for notifying the Service Center so that the scheduled interpreter can be canceled.
- **Save us the cancellation fee! Whenever possible, notify the Service Center of any cancellations between 8:00 am—5:00 pm and 24 hours prior to the appointment.**

*Interpretation services are available **only for those PCMPs that do not already have contracted interpretation services** in place. This service is meant to aid providers that may not be able to otherwise secure an interpreter.

Sign Language Network provider interpretation services utilizing American Sign Language (ASL).

GlobeLink FLC provides interpretation and translation services including, but not limited to the following languages:

Arabic <i>(Modern Standard as well as dialects)</i>	English <i>(American & British)</i>	Korean	Serbian
Bosnian	Farsi	Kurdish	Spanish <i>(Castellano & Latin American)</i>
Burmese	French	Laotian	Swahili
Chinese <i>(Mandarin & Cantonese)</i>	German	Malay	Swedish
Creole	Greek	Mongolian	Tagalog
Croatian	Hebrew	Nepali	Thai
Danish	Hindi	Norwegian	Turkish
Dutch <i>(Holland's & Flemish)</i>	Hungarian	Polish	Ukrainian
	Italian	Portuguese <i>(Portugal & Brazil)</i>	Urdu
	Japanese	Romanian	Vietnamese
	Kikuyu	Russian	